




COURSE INFORMATION - CPP20212 Certificate II in Security Operations Australian Academic Solutions

Please note:

On 21 January 2019, the training course for Security Officers and Crowd Controllers was updated. The new course CPP20218 Certificate II in Security Operations supersedes and is not equivalent to the previous course CPP20212 Certificate II in Security Operations.

On 18 December 2019, Australian Skills Quality Authority (ASQA) Commissioners agreed to extend the transition period of the CPP30411 Certificate III in Security Operations and CPP20212 Certificate II in Security Operations for learner cohorts in NSW, ACT, Tasmania and Victoria until 1 July 2020.

LRD (Licensing and Regulation Division of the Victoria Police) will continue to accept the CPP20212 when applying for a Private Security Individual Licence with the activities of Unarmed Guard and Crowd Controller until advised otherwise.

Code & Title:	CPP20212 Certificate II in Security Operations (Crowd Controller & Unarmed Guard)		
Course Description	This qualification meets the entry level occupational licensing requirements for the private security industry in Victoria. This course is designed for entry level into the security industry which comprises of people and companies mainly engaged in providing security, protection and private enquiry services - other than units of police forces and government security agencies.		
Delivery Mode	This program is delivered in a classroom-based face to face environment that includes simulated workplace environments.		
Course Duration	The combined Unarmed Guard & Crowd Control licence course will be delivered over the duration of 17 days of full-time classroom study between 8:30 am to 5.00 pm Mon to Fri with half an hour for lunch per week.		
Course Structure	The following units have been clustered into generic groups of topics for delivery and assessment purposes.		
	Program Area	Unit Code <small>(UG) – Unarmed Guard (CC) – Crowd Control</small>	
		Unit Title	
	Cluster 1 Customer Service/Effective Communication	CPPSEC2006B	Provide security services to clients (UG) (CC)
		CPPSEC2001A	Communicate effectively in the security industry (UG) (CC)
		CPPSEC3005A	Prepare and present security documentation and reports (CC)
	Cluster 2 Security Operations	CPPSEC2003B	Work effectively in the security industry (UG) (CC)
		CPPSEC2002A	Follow workplace safety procedures in the security industry (UG) (CC)
		CPPSEC2004B	Respond to security risk situation (UG) (CC)
		CPPSEC2005A	Work as part of a security team (UG) (CC)
		CPPSEC2011B	Control access to and exit from premises (UG) (CC)
		CPPSEC2014A	Operate basic security equipment (UG) (CC)
		TLIE2007A	Use communication systems (UG)
	Cluster 3 Conflict resolution and negotiation	CPPSEC1003A	Apply security procedures for the responsible service of alcohol (CC)
		CPPSEC3002A	Manage conflict through negotiation (UG) (CC)
		CPPSEC2012A	Monitor and control individual and crowd behaviour (CC)
	Cluster 4 Evacuations	CPPSEC3017A	Plan and conduct evacuation of premises (CC)
	Cluster 5 First Aid	HLTFA311A	Apply first aid (UG) (CC)
	Cluster 6 Defensive Tactics	CPPSEC2010A	Protect safety of persons (CC)
		CPPSEC2017A	Protect self and others using basic defensive tactics (UG) (CC)
		CPPSEC3013A	Control persons using empty hand techniques (CC)

Course Information – CPP20212 Certificate II in Security Operations (Unarmed Guard & Cash In Transit)

<p>Pre-requisites</p>	<p>There are no formal entry requirements for persons seeking enrolment into this qualification.</p> <p>Competent in written and spoken English:</p> <p>The Licensing and Regulation Division (LRD) requires that all learners seeking enrolment into this qualification have an appropriate level of written and spoken English suitable for employment within the private security industry. These skills are assessed by way of a Pre- Training Review prior to the enrolment process.</p> <p>The security industry regulators anticipate that qualified individuals will have a basic level of English proficiency to clearly communicate with emergency services, team members and the general population whilst undertaking the role.</p> <p>During enrolment, prior to course commencement, students must participate in a Pre - Training Review session to determine their current competencies, suitability and appropriateness for this qualification.</p> <p>Physical requirements:</p> <p>The physical requirements of a Security Guard needs to have the ability to deal with various security threats and challenges and perform physical tasks on a daily basis.</p> <p>For instance; ejecting a person from property who may be causing harm to a person or property/assets; perform first aid; good vision to have a strong sense of observation and quick response to particular situations and the ability to move quickly; and the physical ability to work on your feet for a whole shift patrolling sites, or positioned at a gate checking people in and out.</p> <p>Physical fitness is a requirement of this job role.</p>												
<p>Course Outcomes</p>	<p>Employment Pathway</p> <p>A security guard who has completed a Certificate II in Security Operations (and has met Victoria Police requirements) would normally carry out basic guarding duties such as undertaking foot or vehicle patrols, guarding and protecting of property. A person with this qualification may also work as a crowd controller if the Crowd Controller units of competency have been attained. This course is delivered as the combined Unarmed Guard/Crowd Controller course.</p>												
<p>Education Pathways</p>	<p>Participants are provided with advice on employment and training options throughout the delivery of the program.</p> <table border="1" data-bbox="368 1077 1377 1451"> <thead> <tr> <th>Certificate II</th> <th>Certificate III</th> <th>Certificate IV</th> <th>Diploma</th> </tr> </thead> <tbody> <tr> <td> <p>CPP20212 Certificate II in Security Operations <i>(Now superseded)</i></p> </td> <td> <p>CPP30411 Certificate III in Security Operations <i>(Now superseded)</i></p> </td> <td> <p>CPP40707 Certificate IV in Security and Risk Management <i>(Now superseded)</i></p> </td> <td> <p>CPP50611 Diploma of Security and Risk Management <i>(Now superseded)</i></p> </td> </tr> <tr> <td> <p>CPP20218 Certificate II in Security Operations</p> </td> <td> <p>CPP31318 Certificate III in Security Operations</p> </td> <td> <p>CPP40719 Certificate IV in Security Management</p> </td> <td> <p>CPP50619 Diploma of Security Risk Management</p> </td> </tr> </tbody> </table> <p>Please note: When the new courses become available we will immediately update the website. If you would like to be notified please send a request to our email address below.</p>	Certificate II	Certificate III	Certificate IV	Diploma	<p>CPP20212 Certificate II in Security Operations <i>(Now superseded)</i></p>	<p>CPP30411 Certificate III in Security Operations <i>(Now superseded)</i></p>	<p>CPP40707 Certificate IV in Security and Risk Management <i>(Now superseded)</i></p>	<p>CPP50611 Diploma of Security and Risk Management <i>(Now superseded)</i></p>	<p>CPP20218 Certificate II in Security Operations</p>	<p>CPP31318 Certificate III in Security Operations</p>	<p>CPP40719 Certificate IV in Security Management</p>	<p>CPP50619 Diploma of Security Risk Management</p>
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<p>Australian Academic Solutions obligation to the student</p>	<p>Australian Academic Solutions has an obligation to provide quality training and assessment to the student in compliance to the <i>Standards for Registered Training Organisations 2015</i> including providing adequate information prior to enrolment to help you make an informed decision, issuance of the AQF certificate documentation and your rights and obligations as a student. For further information please refer to the Student Information Handbook.</p>												
<p>Additional Support</p>	<p>Students with disabilities are encouraged to enroll in this course and will be appropriately supported.</p>												
<p>Costs</p>	<p>Full Fee: \$1100 Course fees include: All face-to-face training and course materials including issuing of certificate</p>												
<p>How to Enroll/ Apply</p>	<p>Contact us at info@aussolutions.com.au</p>												
<p>Contact Details</p>	<p>Telephone: 03 9770 5786 Website: www.aussolutions.com.au</p>												